

**CORRIGENDUM**

**No. REC/IT/100/2010/1**

**Date: June 24, 2010**

**SUBJECT: CORRIGENDUM for Tender No. REC/IT/100/2010/1 floated on 04-06-2010**

Following changes in the tender document had been suggested by the Committee:

<b>Existing Clause</b>	<b>Revised Clause</b>
<p><b>3.5 Financial Bid: (SECTION - III, Pg. No.16)</b> (vi) Rates quoted in the bid should be valid for 120 days from the date of opening of technical Bids. On completion of the validity period, unless the Bidder withdraws his bid in writing , it will be deemed to be valid until such time that the Bidder formally withdraws (in writing) his bid. However in such cases the bid shall be deemed to be valid for 7 (seven) working days from receipt of such written communication by REC.</p>	<p><b>3.5 Financial Bid: (SECTION - III, Pg. No.16)</b> (vi) Rates quoted in the bid should be valid for 120 days from last date of submission of bids. On completion of the validity period, unless the Bidder withdraws his bid in writing, it will be deemed to be valid until such time that the Bidder formally withdraws (in writing) his bid. However in such cases the bid shall be deemed to be valid for 7 (seven) working days from receipt of such written communication by REC.</p>
<p><b>Price Schedule (Pg. No.31): Annexure II</b></p>	<p><b>Price Schedule (Pg. No.31): Annexure II</b> Revised Price Schedule is attached herewith at <b>Annexure II (Revised)</b></p>
<p><b>2.0 Scope of the Work (SECTION - II, Pg. No.16)</b> 1.1. Overall Responsibility – The Contractor shall be fully responsible for all the Computer systems at REC except for the systems already being maintained by any 3<sup>rd</sup> party(ies) – In case of third party support, the Contractor shall give first level support and co-ordination with 3<sup>rd</sup> party till call resolution.</p>	<p><b>2.0 Scope of the Work (SECTION - II, Pg. No.16)</b> 1.1 Overall Responsibility – The Contractor shall be fully responsible for all the Computer systems at REC except for the systems already being maintained by any 3<sup>rd</sup> party(ies) – In case of third party support, the Contractor shall give first level support and co-ordination with 3<sup>rd</sup> party till call resolution which includes Fixing problem at initial stage. Escalation of problem to the vendor giving warranty support if required and follow up till resolution.</p>
<p><b>3.10.2 KEY CONTRACTOR EMPLOYEES</b> 3.7.11.1 Bidder shall furnish the following information for the key employees assigned for this project</p> <ul style="list-style-type: none"> <li>• Minimum qualification/Certification as stipulated in qualification chart to perform the job</li> <li>• Brief professional Profile with proper referees</li> <li>• Contractor needs to take prior approval of REC deploying him for the assigned job. .</li> <li>• Defined overlap and transition process for any replacement.</li> </ul>	<p><b>3.10.2 KEY CONTRACTOR EMPLOYEES</b> Bidder shall furnish the following information for the key employees assigned for this project</p> <ul style="list-style-type: none"> <li>• Standard Minimum qualification of Level-2 support as per industry standard practice. Additionally Minimum qualification / Certification as stipulated in qualification chart to perform the job</li> <li>• Brief professional Profile with proper referees</li> <li>• Contractor needs to take prior approval of REC deploying him for the assigned job. .</li> <li>• Defined overlap and transition process for any replacement.</li> </ul>
<p><b>4.1 Liquidated damages: (Item-d, SECTION - IV, Pg. No.24)</b> d. Cumulative Penalty amount if not deducted from the quarterly payment or in excess to the quarterly amount must be deposited by the vendor to REC in the form of Bank Draft/Pay Order within 30 (thirty) days of receiving such intimation for recovery from REC.</p>	<p><b>4.1 Liquidated damages: (Item-d, SECTION - IV, Pg. No.24)</b> d. Total Cumulative Penalty amount will not exceed Total Value of the order. Penalty will be deducted from each quarterly payment as due for that quarter. Cumulative Penalty amount if not deducted from the quarterly payment must be deposited by the vendor to REC in the form of Bank Draft/Pay Order within 30 (thirty) days of receiving such intimation for recovery from REC.</p>

<p><b>INVITATION FOR THE BIDS (SECTION-I, Pg. No.5,1)</b>  1.2 The bids complete in all respects addressed to the DGM(IT/ERP), RECL, New Delhi and should be dropped into the tender box kept at the RECL reception at the following address latest by 1100 hours on or before 28<sup>th</sup> June, 2010.  Rural Electrification Corporation Ltd  Core 4, Scope Complex  7 Lodi Road,  New Delhi – 110 003</p>	<p><b>INVITATION FOR THE BIDS (SECTION-I, Pg. No.5, 1)</b>  1.2 The bids complete in all respects addressed to the DGM(IT/ERP), RECL, New Delhi and should be dropped into the tender box kept at the RECL reception at the following address latest by 1100 hours on or before <b>06<sup>th</sup> July, 2010.</b>  Rural Electrification Corporation Ltd  Core 4, Scope Complex  7 Lodi Road,  New Delhi – 110 003</p>
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The committee has also recommended release of following clarifications in the tender document:

SI.	QUERY	CLARIFICATION
1	What is the period of validity of bids ?	120 days from last date of submission of bids
2	What is the total number of equipments for AMC ?	A summary of equipments & I/O nodes will be published in the Corrigendum.
3	What is covered under 1st level of support ?	Fixing problem at initial stage. Escalation of problem to the vendor giving warranty support if required and follow up till resolution.
4	What is the minimum qualification of the engineer to be deployed ?	Standard Qualification required for Level-2 support.
5	Whether Laptop batteries are covered under AMC ?	No
6	What is the status of asset management? Separate profile, if required, may be mentioned .	No separate profile is required. However, to maintain the Helpdesk services & asset management, the person should be ITIL V3 Foundation certified. He should also be able to use CA Unicentre Management software for Incidence Management, Desktop Management, Server Management, Network Management etc.
7	Whether an engineer is dedicately required to manage the server ?	No. Vendor is required to provide specialized service on demand basis. The number of servers is included in the list of equipments
8	What is the mechanism to collect the inventory information ?	By using the CA Unicentre Software (DMS & Helpdesk). However, physical verification need also be done at periodic intervals.
9	What is the recovery from Oracle ? The backup arrangement available may please be mentioned .	This is related to the application running on servers (incl. OS). The FMS team will take backup as per requirement. Recovery / Restoration of data from database has to be done in case of a crash.
10	Rate per additional engineer deployed may please be quoted .	Requirement for additional engineer depends on increase in assets & as per REC requirement.
11	What is the mechanism followed for manpower deployed on Sunday /Gazetted holiday	Compensatory leave may be granted in lieu of attending office on Sunday or Gazetted holiday.
12	Upper cap in the penalty clause for liquidated damages not specified.	It is limited to value of the order

REC also announced and clarified the following:

1. Clarification / modification, if any, will be uploaded in the website along with the original tender NIT. This will be deemed to have been communicated to all bidders about the corrigendum. No separate communication will be sent to any bidder for this purpose.
2. Corrigendum, so uploaded, will form an integral part of the tender as Annexure-III for any future references.

**(AUTHORISED SIGNATORY)**  
**Signature and Seal**

**Price Schedule**

**Table I**  
**Support for FMS Operation and Annual Maintenance**

<b>Sl. No.</b>	<b>Item Description</b>	<b>Unit</b>	<b>Quantity</b>	<b>Unit Rate (all inclusive)</b>	<b>Total Price (all inclusive)</b>
<b>(a)</b>	<b>(b)</b>	<b>(c)</b>	<b>(d)</b>	<b>(e)</b>	<b>(f=dXe)</b>
1	Cost of Resident Engineers for One year (3 resident Engineers at CO & 1 resident engr. at Palika Bhawan and 1 Helpdesk official)	N/A	N/A	N/A	
2	Rate Per Additional Engineer	Per Month	1		
3	Rate for holidays (Sunday & Gazetted) (From 09.30 AM. To 06.30 PM.)#	Per Person	12		
<b>4</b>	<b>Onsite Comprehensive AMC of One Desktop</b>	<b>Per Desktop</b>			
A	Dell Optiplex 755*		108		
B	HP 6120		61		
C	HP DX 2280		19		
D	HP 2700		20		
E	HCL Infinity		22		
F	Other HP PIV		10		
G	IBM PIV		34		
5	Onsite Comprehensive first Level Support of Desktop under third party warranty maintenance	Per Desktop	140		
<b>6</b>	<b>Onsite Comprehensive AMC of One Server</b>	<b>Per Server</b>			
A	HP ML 350		02		
B	HP ML 570		01		
<b>7</b>	<b>Onsite Comprehensive AMC of One UPS with 15min. battery backup</b>	<b>Per UPS</b>			
A	APC 650 VA – 1 Battery*		109		
B	APC 650 VA – 1 Battery		22		

C	APC 800 VA – 2 Battery		46		
D	Uniline 800 VA – 2 Battery		04		
E	Signal 800 VA – 2 Battery		16		
F	Others 600/650/800 VA – 1 / 2 Batteries		12		
8	Onsite Comprehensive first Level Support of One UPS under third party warranty maintenance*	Per UPS	115		
<b>9</b>	<b>Onsite Comprehensive AMC of One Printer</b>	<b>Per Printer</b>			
A	HP 1020		68		
B	HP 1022		07		
C	HP 1100		07		
D	HP 3055 MFP*		25		
E	HP 3005 DN*		14		
F	HP 4345 DN		01		
G	HP 2840 DN		01		
H	HP 6P		05		
I	HP 1320		15		
J	HP 735		03		
K	HP C6188 MFP		01		
L	HP 1300		08		
M	HP 1505*		03		
N	HP 3700		02		
O	HP Deskjet 840C/ 920C		03		
P	Other HP LJ		06		
Q	WIPRO 1050 DMP		06		
R	Line Printer LIPI 1500		01		
10	Onsite Comprehensive first Level Support of One Printer under third party warranty maintenance	Per Printer	48		
11	Dell Latitude D630*	Per Laptop	10		
12	Onsite Comprehensive first Level Support of One Laptop under third	Per Laptop	10		

	party warranty maintenance				
<b>Onsite comprehensive AMC of following Networking Equipments</b>					
13	LINKSYS WIFI ACCESS POINT WAP54GP		5		
14	LINKSYS 24 PORT		8		
15	CISCO 2950 24 PORT		2		
16	8 PORT HUB/SWITCH		4		
17	WALL MOUNT RACK 15U		5		
18	WALL MOUNT RACK 11 U		5		
19	WIFI LINKSYS NETWORK ADAPTER		1		
20	Linksys SRW 224G4 24 PORT		4		
21	CISCO 2611 ROUTER		1		
22	Network I/Os	Per I/O	475		
23	Network Nodes	Per Node	475		
<b>Grand Total( in INR)</b>					
<b>Grand Total( in Word)</b>					

\*Presently under warranty, to be covered under AMC from November 2010

# As general practice compensatory leave may be granted in lieu of attending office on Sunday or Gazetted holiday.

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**Signature and Seal**

**Note:**

- (i) The no. of equipments indicated in the list are tentative. The vendor is required to visit the RECL site for physical inspection of the equipments and ascertain the actual quantity equipment wise as per the above list of items.
- (ii) During the contract period new equipments may be added and/or deleted and automatically covered/ deleted under AMC once they are out of warranty/ declared obsolete by REC at the rates quoted above.
- (iii) All inclusive prices in INR should only be quoted. In case particular item is not quoted then the cost of the same shall be taken as the highest cost quoted by any bidder for the respective item for evaluation purposes only. However while award of work the cost of the same shall be treated as Zero, in case the same is not acceptable to the bidder then the bid shall be summarily rejected and EMD forfeited. In case of discrepancy between figures and words the higher of the two shall be taken.

**(AUTHORISED SIGNATORY)**

**Signature and Seal**